



## **Tixro Platform Terms and Conditions of Use Last Updated: October 2026**

**Section 1: Preamble and Binding Agreement** Please read this document thoroughly; it constitutes a legally binding contract between you (the user) and Alibtikar Altigani Aloula Company for Information Technology (the owner and operator of the Tixro platform, its apps, and services). By creating an account, downloading the application, or browsing the platform, you explicitly and irrevocably acknowledge your final consent to be bound by all the provisions stated herein, in addition to our Privacy Policy. If you do not agree to any of these terms, you must immediately cease using the platform and remove the application from your devices. You acknowledge and understand that the platform grants you access to visual and audio content generated by various third parties, and the Company does not guarantee the accuracy or flawlessness of such content. You agree to waive any legal claims against the Company, its directors, or its employees resulting from your interaction with such content.

**Section 2: Age and Legal Capacity Requirements** Your use of this platform is contingent upon you possessing the necessary legal capacity. Individuals under the age of sixteen are not permitted to open accounts except under the direct supervision and authorization of a legal guardian. Furthermore, the use of "Live Streaming" features or engaging in any financial transactions (such as purchasing virtual coins and sending gifts) is strictly prohibited for individuals under the age of eighteen. We reserve the absolute right to request identity verification documents and to immediately and without notice close any account proven to violate the age requirement.

**Section 3: Wallets, Financial Services, and Monetary Policy** The platform provides financial-related services, including the purchase of "virtual coins" to be used exclusively within the platform to support content creators via "digital gifts." These operations are subject to the following strict conditions:

- **External Payment Gateways:** All payments are processed through independent financial intermediaries and payment partners. Once you make a purchase, you are subject to the policies of these intermediaries. Our company wholly disclaims liability for any technical failure, delay, or additional fees imposed by the payment gateways.
- **Finality of Purchases (No Refunds):** All amounts paid for the purchase of virtual coins are considered final, non-refundable, and non-cancellable under any circumstances.
- **Monetary Value:** Virtual coins and digital gifts hold absolutely no real fiat cash value outside the scope of the Tixro platform. They cannot be exchanged or liquidated into real money except by "Approved Content Creators" and in strict accordance with the Company's stringent withdrawal policies.
- **Confiscation of Balances:** The Company has the right to zero out and confiscate any virtual balance available in your account if the account is banned for violating the terms, or if the account is abandoned and not logged into for a period exceeding one hundred and eighty consecutive days.



**Section 4: User-Generated Content License and Liability** The platform allows you to broadcast live videos, upload clips, and write comments. By uploading any content, you grant our company an international, comprehensive, royalty-free, perpetual, and sub-licensable license to use, copy, modify, distribute, and display this content for the purposes of operating, technologically developing, and marketing the platform. You acknowledge that you are the sole legal entity responsible for everything broadcasted or published through your account. It is strictly forbidden to post content featuring violence, nudity, explicit suggestive material, hate speech, discrimination, or infringement of third-party intellectual property rights. The Company holds the exclusive right to immediately delete any content it deems inappropriate and refer violators to legal authorities.

**Section 5: Identity Verification (KYC) and Account Protection** For the purpose of protecting the platform from financial fraud and money laundering, we reserve the right at any time to require you to submit official documents to verify your identity. Refusal to provide these documents grants us the right to freeze your wallet and suspend your account. You bear absolute responsibility for protecting the confidentiality of your login credentials. Any activity conducted through your account is deemed to have been executed by you personally. The Company bears no obligation to compensate for any account breach resulting from your negligence.

**Section 6: Protection of Company's Intellectual Property Rights** All components of the Tixro platform, including source codes, algorithms, graphic designs, trademarks, and logos, are the exclusive and registered property of Alibtikar Altiquani Aloula Company. It is strictly prohibited to make any attempt at reverse engineering, deciphering, copying, or exploiting any part of the platform for commercial purposes or to create competing platforms; such actions will subject the perpetrator to legal prosecution and maximum damages.

**Section 7: Termination and Access Blocking Authorities** The platform's management reserves the sovereign and absolute right to suspend, restrict, or immediately terminate any account, and block the user's access to the services, at any time, for any reason the management deems justifiable, without the need for prior notices or justifications, and without any obligation to pay financial compensation for any remaining balances in the banned account.

**Section 8: Limitation of Liability and Disclaimer** All platform services are provided on an "AS IS" and "AS AVAILABLE" basis, without any express or implied warranties of uninterrupted service or freedom from software defects. To the maximum extent permitted by law, the Company or its affiliates shall not be liable for any direct, indirect, incidental, or consequential damages (including loss of profits or data loss) arising from the use of the platform. In the event that the Company's liability is legally established, the maximum financial compensation shall in no event exceed the total amounts paid by the user to the platform during the thirty days preceding the occurrence of the dispute.

**Section 9: Jurisdiction and Dispute Resolution** This agreement, in all its clauses, is exclusively governed by and interpreted in accordance with the laws and legislations applicable in the State of Libya. Both parties agree that any dispute, claim, or controversy arising from the use



of the platform or relating to these terms shall fall under the sole and exclusive jurisdiction of the civil and commercial courts located in the capital city of Tripoli.

Section 10: Amendments and Communication Mechanism The Company possesses the unilateral right to amend, add, or cancel any of these terms at any time to comply with regulatory requirements or technical updates. Your continued use of the platform following the publication of amendments constitutes absolute acceptance thereof. Should you have any legal or technical inquiries, you may contact the management via email at: [support@tixroapp.com](mailto:support@tixroapp.com) Company Headquarters: Tripoli, Ain Zara, opposite Ain Zara Moll